

How to pair your Audio Service hearing aids for direct streaming

Practical advice for installation and use.



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**Audio Service
Bluetooth-
enabled hearing
aids and
integrated
protocols.**

Audio Service Bluetooth enabled hearing aids and integrated protocols

		Form factor	Bluetooth® Classic Audio	LE Audio	ASHA	MFi
G8	RIC	R Li T BC	●	-	-	-
	RIC	R Li, R Li T	-	●	●	●
	SR	SR Li	-	●	●	●
	BTE	B M Li, B P Li, B SP Li	-	●	●	●
G7	RIC	R S, R Li, R Li T	-	-	●	●
	SR	SR Li	-	-	●	●
	BTE	B M, B P, B SP	-	-	●	●
	ITE	ITC Li, ITE Li	-	-	●	●
G6	RIC	Mood, Mood Li-ion	-	-	-	●
	SR	Stiline	-	-	-	●
	BTE	Duo Li-Ion, P Li-ion, HP Li-Ion	-	-	-	●
G5	RIC	Mood, Sun, Mood Li-ion	-	-	-	●
	SR	Stiline BT	-	-	-	●
	BTE	Duo Li-Ion, Duo, P	-	-	-	●
	ITE	Ilea BT	-	-	-	●

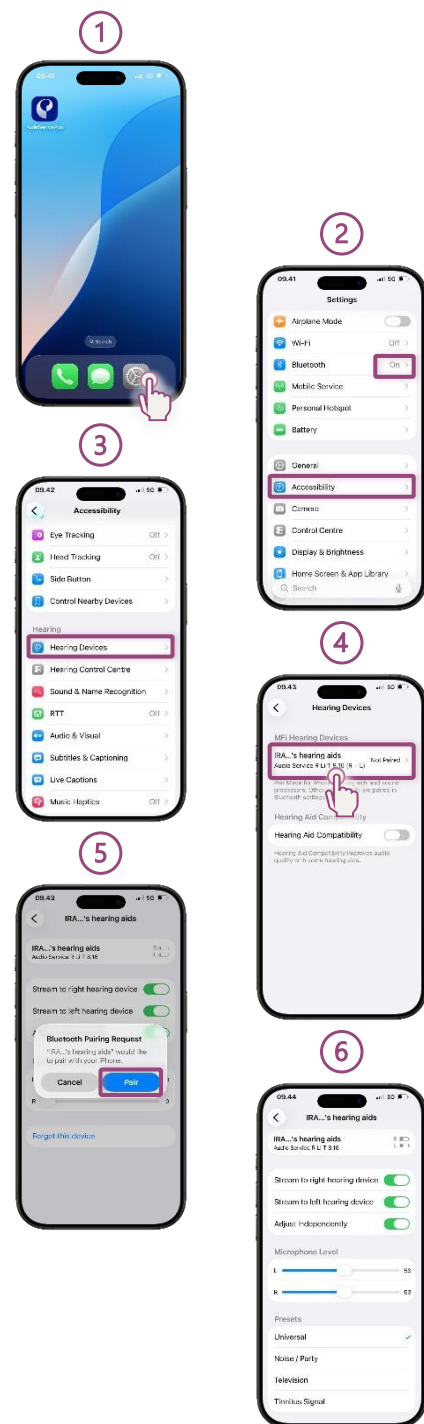
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How to pair your Audio Service hearing aids using MFi, LE Audio, or ASHA.

Pair your Audio Service hearing aids to your iPhone using MFi.



- Prepare your iPhone for direct streaming.
 - Open the Settings module on your iPhone (1).
 - Make sure the Bluetooth toggle is ON.
 - Go to Accessibility (2).
 - Scroll down to the Hearing Devices section (3).
- Prepare your hearing aids.
 - Switch your Audio Service hearing aids OFF, either by putting them in the charger or holding the onboard button for about 3 seconds.
 - Then turn them ON again by removing them from the charger or pressing once again the button.
 - The devices will enter pairing mode for approximately 3 minutes.
 - Look for your hearing aids in the list of available devices.
- Pair with your hearing aids.
 - Tap on the name of your hearing aids as they appear in the list (4).
 - Approve any pop-up pairing requests for each device, left and right (5).
 - Once your hearing aids are paired, you can review and adjust the settings (6).
- Your hearing aids are now ready to receive phone calls, music, or audio from videos directly from your iPhone.
- Continue to the next page to review the steps for pairing your hearing aids using the Audio Service app on your iPhone.

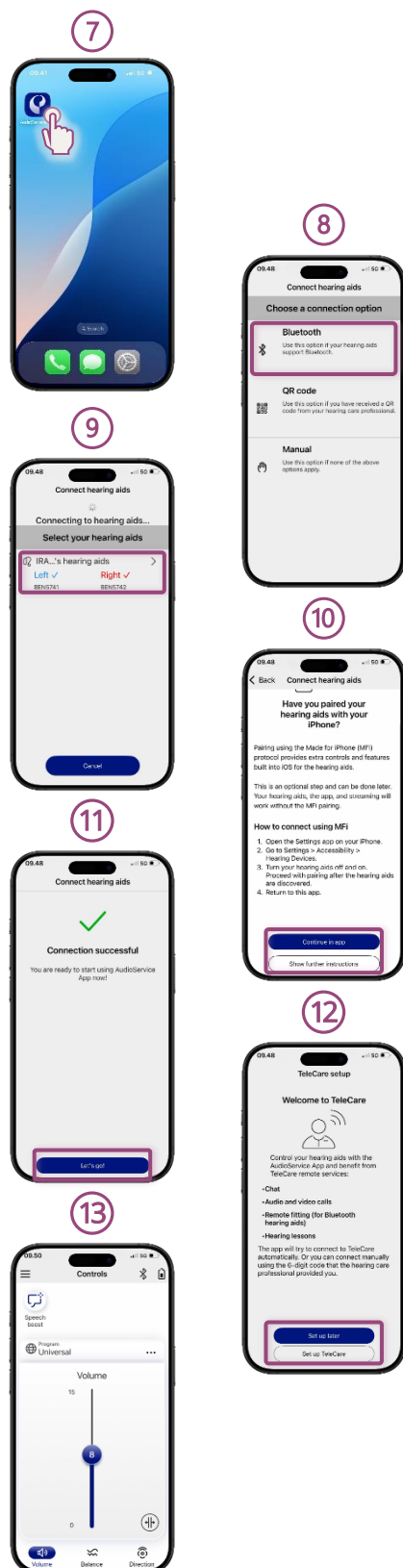


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Pair your Audio Service hearing aids with the Audio Service app on your iPhone.



- After pairing your hearing aids with your iPhone, proceed to pair them with the Audio Service app.
- Set up the Audio Service app.
 - Download the app from the App Store.
 - Open the app (7).
 - Select the Bluetooth connection option (8).
 - Follow the on-screen instructions.
- Prepare your hearing aids.
 - Switch your Audio Service hearing aids OFF, either by putting them in the charger or holding the onboard button for about 3 seconds.
 - Then turn them ON again by removing them from the charger or pressing once again the button.
 - The devices will enter pairing mode for approximately 3 minutes.
 - Select your hearing aids as they appear in the app (9).
- Confirm connection.
 - Approve any pop-up pairing requests for each device, left and right.
 - A reminder to connect using the MFi protocol will appear (10). Refer to the instructions on "How to pair your Audio Service hearing aids to your iPhone".
 - The app will confirm when the process is complete (11).
 - If TeleCare is available, enter your code or tap "Set up later" (12).
- You can now use the Audio Service app to adjust volume, sound balance, directionality, change programs, and access additional features (13).



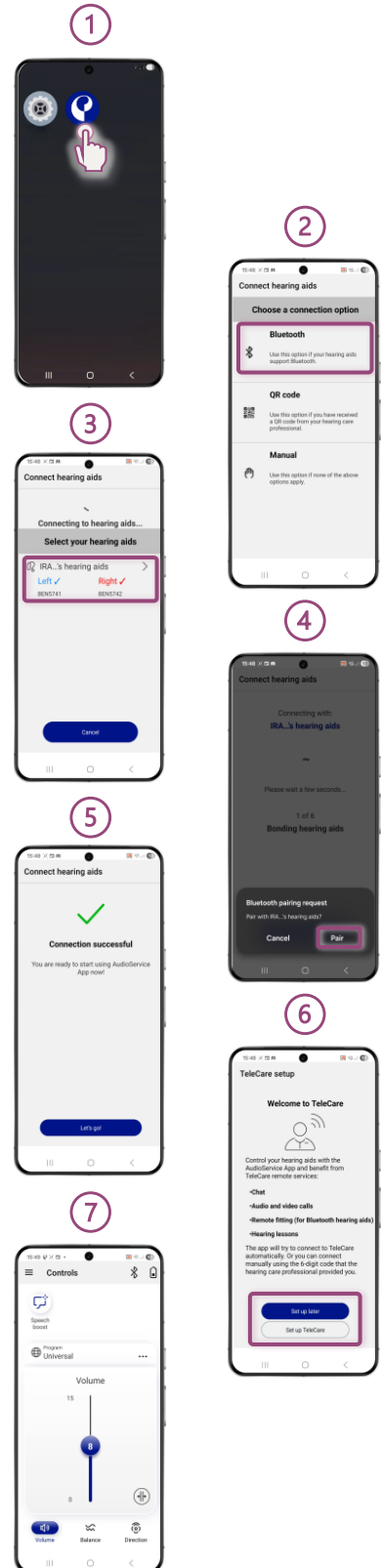
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Pair your Audio Service hearing aids to your **Android** using LE Audio or ASHA via the Audio Service app.



- Set up the Audio Service app.
 - Download the app from Google Play Store.
 - Open the app (1).
 - Select the Bluetooth connection option (2).
 - Follow the on-screen instructions.
- Prepare your hearing aids.
 - Switch your Audio Service hearing aids OFF, either by putting them in the charger or holding the onboard button for about 3 seconds.
 - Then turn them ON again by removing them from the charger or pressing once again the button.
 - The devices will enter pairing mode for approximately 3 minutes.
 - Select your hearing aids as they appear in the app (3).
- Confirm connection.
 - Approve any pop-up pairing requests for each device, left and right (4).
 - The app will confirm when the process is complete (5).
 - If TeleCare is available, enter your code or tap "Set up later" (6).
- You can now use the Audio Service app to adjust volume, sound balance, directionality, change programs, and access additional features (7).



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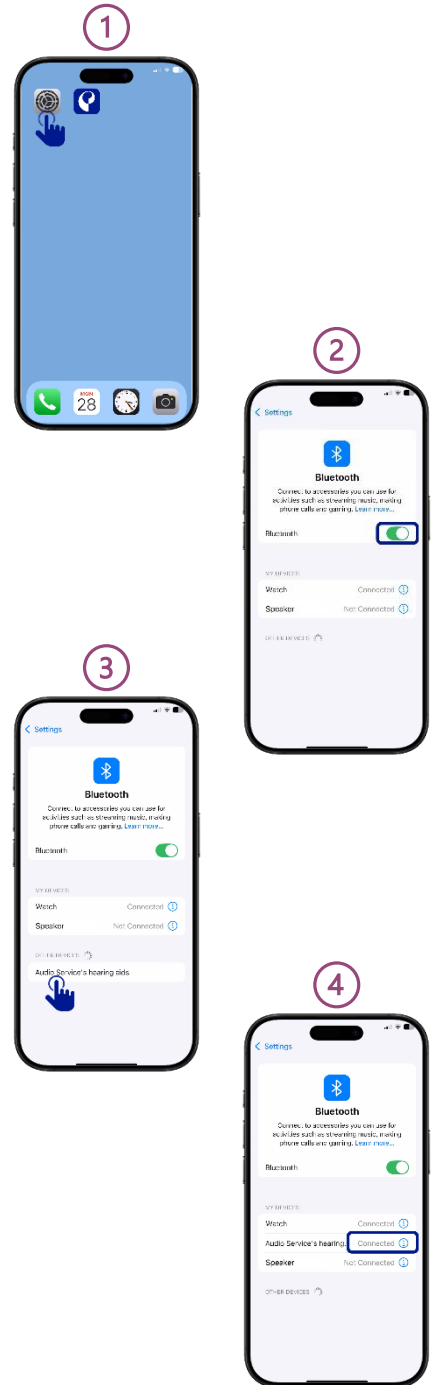
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How to pair your Audio Service hearing aids using Bluetooth® Classic Audio.

Pair your Audio Service hearing aids to your iPhone using Bluetooth® Classic Audio.



- Prepare your iPhone for direct streaming.
 - Open the Settings module on your iPhone (1).
 - Go to Bluetooth.
 - Make sure the Bluetooth toggle is ON (2).
- Prepare your hearing aids.
 - Switch your Audio Service hearing aids OFF, either by putting them in the charger or holding the onboard button for about 3 seconds.
 - Then turn them ON again by removing them from the charger or pressing once again the button.
 - The devices will enter pairing mode for approximately 3 minutes.
 - Look for your hearing aids in the list of available devices.
- Pair with your hearing aids.
 - Tap on the name of your hearing aids as they appear in the list (3).
 - The pairing process will start automatically.
 - Once pairing is complete, your hearing aids will show as "Connected" (4).
- Your hearing aids are now ready to receive phone calls, music, or audio from videos directly from your iPhone.



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Pair your Audio Service hearing aids to your **Android Smartphone** using Bluetooth® Classic Audio.



- Prepare your Android smartphone for direct streaming.
 - Open the Settings module on your Android (1).
 - Go to Bluetooth.
 - Make sure the Bluetooth toggle is ON (2).
- Prepare your hearing aids.
 - Switch your Audio Service hearing aids OFF, either by putting them in the charger or holding the onboard button for about 3 seconds.
 - Then turn them ON again by removing them from the charger or pressing once again the button.
 - The devices will enter pairing mode for approximately 3 minutes.
 - Look for your hearing aids in the list of available devices.
- Pair with your hearing aids.
 - Tap on the name of your hearing aids as they appear in the list (3).
 - The pairing process will start automatically.
 - Approve any pop-up pairing requests for each device, left and right (4).
 - Once pairing is complete, your hearing aids will show as "Connected" (5).
- Your hearing aids are now ready to receive phone calls, music, or audio from videos directly from your Android device.

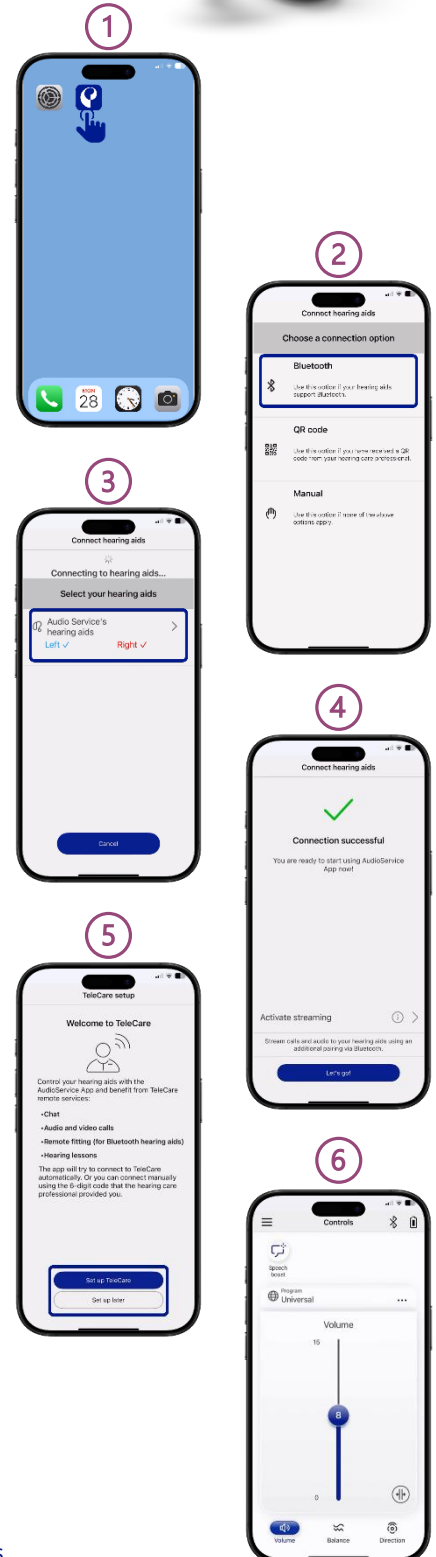


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Pair your hearing aids with the Audio Service app via the Bluetooth® option.



- Set up the Audio Service app.
 - Download the app from the respective application store.
 - Open the app (1).
 - Select the Bluetooth connection option (2).
 - Follow the on-screen instructions.
- Prepare your hearing aids.
 - Switch your Audio Service hearing aids OFF, either by putting them in the charger or holding the onboard button for about 3 seconds.
 - Then turn them ON again by removing them from the charger or pressing once again the button.
 - The devices will enter pairing mode for approximately 3 minutes.
 - Select your hearing aids as they appear in the app (3).
- Confirm connection.
 - Approve any pop-up pairing requests for each device, left and right.
 - The app will confirm when the process is complete (4).
 - If TeleCare is available, enter your code or tap "Set up later" (5).
- You can now use the Audio Service app to adjust volume, change programs, and access additional features (6).



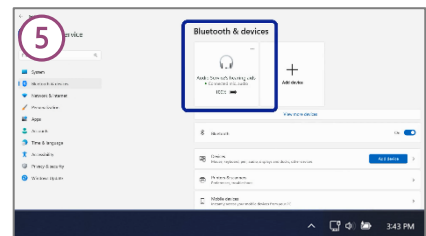
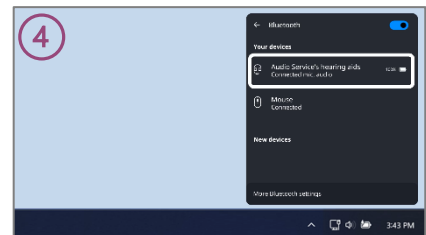
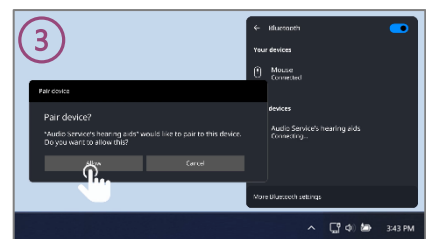
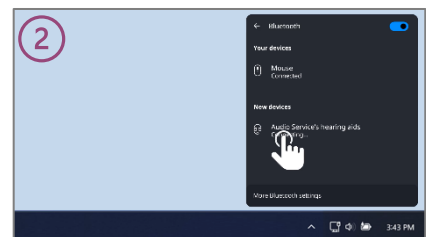
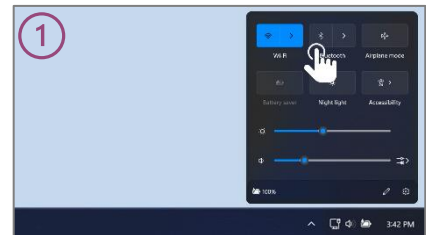
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Pair your Audio Service hearing aids to your **computer or other devices** using Bluetooth® Classic Audio.



- Open the settings preview on your computer to connect your hearing aids for direct streaming.
 - Go to Bluetooth (1).
 - Make sure the Bluetooth toggle is ON.
- Prepare your hearing aids.
 - Switch your Audio Service hearing aids OFF, either by putting them in the charger or holding the onboard button for about 3 seconds.
 - Then turn them ON again by removing them from the charger or pressing once again the button.
 - The devices will enter pairing mode for approximately 3 minutes.
 - Look for your hearing aids in the list of available devices.
- Pair with your hearing aids.
 - Tap on the name of your hearing aids as they appear in the list (2).
 - The pairing process will start automatically.
 - Approve any pop-up pairing requests for each device, left and right (3).
 - Once pairing is complete, your hearing aids will show as "Connected" (4).
- Another way to pair your hearing aids and check the connection status is via the Settings module on your computer.
 - Go to Bluetooth and devices to handle connections from there.
 - Your hearing aids will appear in the list of connected devices (5).
- Your hearing aids are now ready to receive calls, music, or audio from videos directly from your computer or connected device.

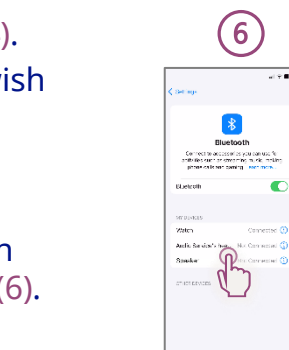
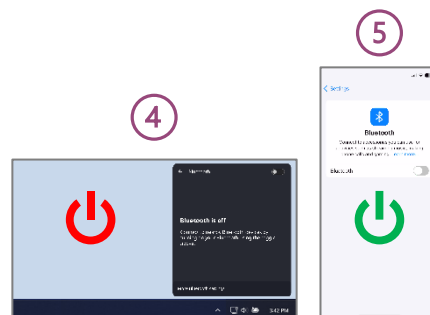
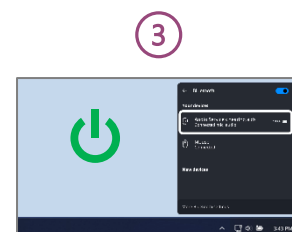


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Pair your Audio Service hearing aids to multiple Bluetooth devices when using Bluetooth® Classic Audio.



- Once pairing is complete, you can quickly connect and switch between streaming sources.
 - To begin with, pair your hearing aids with your first Bluetooth source, such as a phone or tablet.
 - Follow the pairing instructions for the specific type of equipment.
 - Once pairing is complete, this device will be able to stream audio directly to your hearing aids (1).
- Connect to a second device.
 - First, turn off Bluetooth on the device that is currently connected (2).
 - Next, follow the pairing process again on the new phone, tablet, or computer.
 - Once pairing is successful, your hearing aids are ready to receive audio from this new connection (3).
- Pair additional devices.
 - You can pair more devices in the same way.
 - Repeat the pairing steps for each new connection.
- Switch between paired devices for streaming.
 - Once multiple devices are paired, your hearing aids can only stream audio from one source at a time.
 - To select which connection is active for streaming, simply follow these instructions.
 - Turn off the Bluetooth on the currently connected device (4).
 - Turn on Bluetooth on the phone, tablet, or computer you wish to use (5).
 - Your hearing aids will automatically link with the available source when it's in range.
 - Depending on the device, it may be required that you tap on the name of the hearing aids in the list of available devices (6).



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How to use the Audio Service app to adjust the hearing aid settings

Practical advice for use.



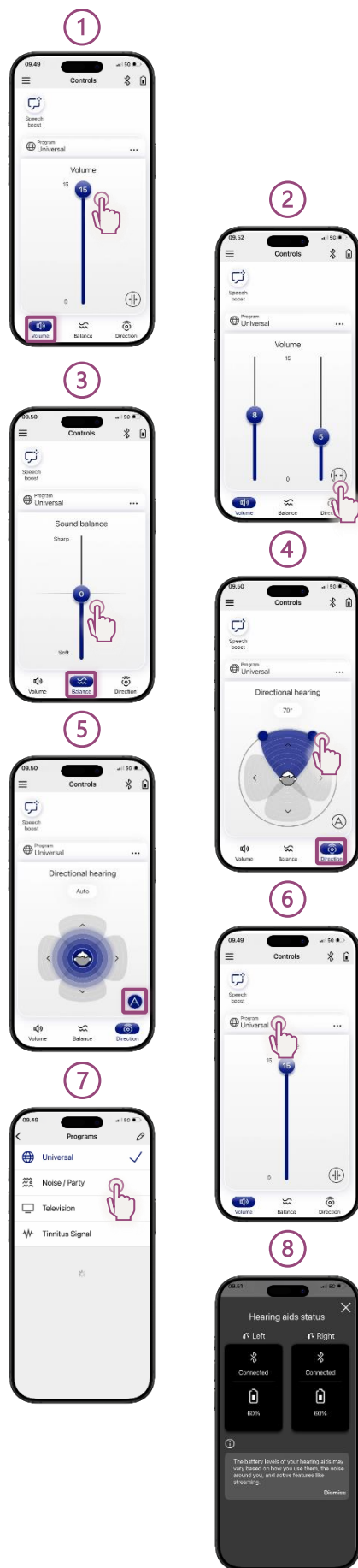
How to use the Audio Service app to adjust your hearing aid settings.

- Access the main functions in the Audio Service app.
- Adjust the volume.
 - Increase or decrease the intensity by dragging the level bar up or down (1).
 - Tap the icon to split the volume tracks and adjust each hearing aid individually (2).
- Adjust balance.
 - Modify the sound balance by moving the level bar up or down (3).
- Select the directional pattern.
 - Set the directional hearing of your hearing aids according to your environment.
 - Steer the microphone range by dragging the focus (4).
 - Select the front, left, right, or back position to focus on the corresponding direction.
 - Tap the "A" icon to return to automatic mode (5).
- Select a hearing aid program.
 - From the main screen, access the hearing programs preset by your hearing care professional (6).
 - Tap a program name to select it (7).
- Information about battery and direct streaming.
 - Tap the icons in the top right corner to check the battery and Bluetooth connection status (8).



Download the Audio Service app now

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Audio Service

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